

1100 GROUP



About

- ✓ 4 Restaurant Brands, 6 Locations
- ✓ Quick Service and Table Service
- ✓ Experts in Customer Experience
- ✓ High Volume Delivery Pizza

Favorite Features

- ✓ Multi-Location Management
- ✓ Standardized Template-Based Menus
- ✓ 3rd Party Delivery Integration
- ✓ Reporting Functionality

Executive Summary

1100 Group manages a collection of six restaurants in the Bay Area, CA. The management team behind pizza restaurants The Star and Little Star, Cantina Del Sol, and Boss Burgers chose Revel Systems as a point of sale solution that could meet the unique needs of each restaurant.

5+ Years Running on Revel Systems

Resulted in



Consistency
Across Locations



Enhanced
Control Over Menus



High Volume
of Accurate Orders

The Challenge

As the 1100 Group expanded from a single concept to a diverse collection of restaurants, management needed a solution that not only provided visibility into each location but also had the capacity to provide a high level of consistency in both product and customer experience. In order to meet the needs of both their dine-in pizzerias as well as their quick-service burger joint, the 1100 Group turned to Revel.

The Solution

With a focus on delivering a high level of customer experience to every customer, Revel's menu flexibility and reporting suite enable the management team to learn and adapt to their customers. Locations see anywhere from 150 to 350 diners a day – and almost twice that in take-out and delivery, efficient order taking and kitchen management is a must. Larger restaurants utilize multiple POS terminals to take orders as well as an integrated Kitchen Display System to ensure pizzas are delivered quickly.



“Revel was able to map half-and-half toppings and half-and-half specialty pizzas, and the way that the modifiers worked within Revel is better, there is just more adaptability with regard to that.”

Michael Petrilli, Vice President, 1100 Group



For more information, please visit revelsystems.com or call +1 (833) 437-3835